Course: Discipline Specific Core

Semester	3
Paper Number	GENCR3071T
Paper Title	CORE MIL 2 ENGLISH
No. of Credits	6
Theory/Composite	
No. of periods	Th; 5+ 1Tutorial
assigned	
Name of Faculty	Nandini Mukherjee/Mala Balakrishnan
members(s)	
Course	General Objectives
description/objective	 To develop advanced communication skills for personal, social and professional interaction through reading, writing, speaking and listening To develop holistic communication competence – linguistic, sociolinguistic, discourse and strategic. To develop inter-personal skills and emotional intelligence in communication To develop the study of cross-cultural communication and etiquette, in recognition of social and cultural pluralities. To understand the concepts of leadership and teamwork in communication
Syllabus	Module 1: Developing Communication Section A; (15 classes)
	 The Communication Process and the 7Cs of Communication (1 class) Forms of Communication (Revision) (1 class) Levels of Communication (1 class) Leadership and Teamwork in Communication (3 classes) Reiteration of listening and reading skills and strategies (1 class) Listening Comprehension: Level 1 - different Spoken English texts in a formal and informal register (2 classes) Reading Comprehension: Level 1 - close reading of texts on global issues, identifying factual information, themes and main ideas (3 classes) Varieties of English: Level 1 - usage of British and

American English in context (2 classes)

9. English Idioms for Business Communication (1 class)

Module 1: Section B (15 classes)

- 1. Barriers to Communication (2 classes)
- 2. Motivation and Needs Theory Maslow and Herzberg (2 classes)
- 3. Inter-personal skills, Emotional Intelligence, SWOT analysis (3 classes)
- 4. Listening Comprehension: Level 2 Spoken English texts in a variety of contexts (2 classes)
- 5. Reading Comprehension: Level 2 close reading of texts and identifying views and arguments (2 classes)
- 6. Varieties of English: Level 2 usage of British and American English in context (2 classes)
- 7. English for Specific Purposes in context: vocabulary of a) banking b) media c) corporate (2 classes)

Total Marks for Module 1: 40

Module 2: Professional Speaking and Communicative Writing

Section A (15 classes)

- 1. Reiteration of speaking skills and strategies (1 class)
- 2. Presentation with evaluation: Level 1 (3 classes)
- 3. Mock Interviews with evaluation (4 classes)

 Language Focus for speaking: a) fluency and coherence b)vocabulary c) grammar and accuracy d) pronunciation
- 4. Business Letters; Sales letters, letters of complaints, letters of claim and adjustments (3 classes)
- 5. Letters of job application with CV (3 classes)
- 6. Professional Case Studies: Level 1 analysis and interpretation (1 class)

Module 2: Section B (15 classes)

- 1. Group Discussion with evaluation (3 classes)
- 2. Presentation with evaluation: Level 2 (3 classes)

 Language Focus for speaking: a) fluency and coherence b)vocabulary c) grammar and accuracy d) pronunciation

	3. Principles of Communicative writing: condensation,
	clarity and coherence (1 class)
	4. Neutral and Global English – avoiding Indianism (1
	class)
	5. Report Writing: survey reports with questionnaire (2
	classes)
	6. Documentation: Notice, Agenda and Minutes (2 classes)
	7. Writing Proposals (2 classes)
	8. Professional Case Studies: Level 2 - analysis and
	interpretation (1 class)
	Total marks for Module 2: 40
	Note: Allotted class break-up is approximate
Reading/Reference Lists	Company to Company – Andrew Littlejohn, CUP Communicative English – Meenakshi Raman and Sangeeta
	Sharma, OUP Technical Communication- Meenakshi Raman and
	Sangeeta Sharma, OUP
	Business Communication – Meenakshi Raman and
	Prakash Singh, OUP
	English Language Laboratories: A Comprehensive Manual –
	Nira Konar, PHI
	Business English: Pearson
	Words at Work –David Horner, Peter Strutt, CUP
	Commercial Correspondence –A. Ashley, OUP
	Business Correspondence and Report Writing – R.C.
	Sharma, Krishna Mohan, Tata McGraw Hill Communicating in Business, Simon Sweeney, CUP
	A Course in Listening and Speaking – Sasikumar, Dutt and
	Rajeevan
	Professional Presentations – Malcolm Goodale
	Working in English – Leo Jones
	New International Business English – Leo Jones, OUP
	Business Result , Upper Intermediate – OUP
	Speaking Effectively – CUP
	English for Customer Care, Oxford Business Series, OUP
	IELTS and BEC Papers, CUP
	Websites: English Listening Lounge yaway anglishlistening com
	English Listening Lounge www.englishlistening.com BBC Learning English
	www.bbc.co.uk/worldservice/learningenglish
Evaluation	CIA: 20 (15+5)
	End Semester: 60 (Theory) 20 (Practical)
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