



PROF. SANTA GHOSAL

B.Com (Evening)

Individual Faculty Profile

Name:	Santa Ghosal
Address:	Srijan, 166, Garia Gardens, Kolkata- 700084
Date of Birth:	25.07.1975.
Religion:	Hinduism
Nationality:	Indian
Gender:	Female
Marital Status:	Married
Phone No.	9433828170
Email:	ghosal.santa@sxccal.edu
Qualification:	M.Com.
Date of joining the present college:	01.01.2009.
Department:	B.Com Evening.
Designation:	Assistant Professor
Total years of experience:	21 Years
Total years of experience in present college:	13 Years
Areas of Research Interest:	Emotional labour.

Research papers written and published by faculty members with respective details in tabular format such as:

Sl. No	Title of the Paper	Publisher	Publication year	ISSN / ISBN no	Page No
1.	Recent Advances in Accounting, Finance and management.	UGC- Human Resource Development Centre and Department of Commerce University of Kolkata	September 05, 2015	978-81-922481-9-6	

Seminars / Conferences / Workshops attended by faculty members with respective details in tabular format such as:

Sl. No	Theme of the Event	Organizing Body	Department	Time frame
1.	State Level Seminar on Emerging Issues in Accounting and Finance	Heramba Chandra College	Department of Commerce	10 th April 2004
2.	UGC Sponsored Seminar on Challenges And Opportunities In Commerce Education – A New Paradigm.	St. Xavier's College (Autonomous), Kolkata, Post Graduate Department (M.Com).	Post Graduate Department (M.Com).	2 nd May, 2009.
3.	UGC Sponsored National Seminar on Governing Business In The 21 st Century – Opportunities And Challenges.	St. Xavier's College (Autonomous), Kolkata	Department of Commerce	20 th and 21 st November, 2009
4.	Faculty Development Programme	St. Xavier's College (Autonomous), Kolkata	Department of Management, Commerce & B.B.A. Department	17 th September, 2011
5.	International seminar on Search for Holistic combination of Agriculture, Industry & Education	St. Xavier's College (Autonomous), Kolkata & Netaji Nagar college, Kolkata	Department of Commerce	8 th December, 2011
6.	UGC-Sponsored National Seminar On Financial Reporting: Changing Paradigm	St. Xavier's College (Autonomous), Kolkata, Department of Commerce and Business Administration, in collaboration with The Institute of Chartered Accountants of India	Department of Commerce and Business Administration, in collaboration with The Institute of Chartered Accountants of India	3 rd and 4 th February, 2012
7.	INERTIA '12 A Two Day International Marketing Summit	St. Xavier's College (Autonomous), Kolkata, Department of Management	Department of Commerce	19 th and 20 th March, 2012
8.	Faculty Development Programme	St. Xavier's College (Autonomous), Kolkata	Department of Economics (Commerce)	6 th October, 2012
9.	Workshop on Overview Of Stock Exchange	St. Xavier's College (Autonomous), Kolkata and National Stock Exchange of India Ltd.	Department of Commerce	14 th March, 2013
10.	INERTIA '13 A Two Day International Marketing Summit	St. Xavier's College (Autonomous), Kolkata, Department	Department of Commerce	12 th and 13 th March, 2013

		of Management		
11.	Faculty Development Programme	St. Xavier's College (Autonomous), Kolkata	Department of Management	24 th August, 2013
12.	UGC Sponsored National Conference on Inclusive Growth, Business and Environment in India's Emerging Economy	St. Xavier's College (Autonomous), Kolkata & Shri Sikshayatan College Kolkata	Department of Commerce and Business Administration, in collaboration with Shri Sikshayatan College Kolkata	6 th and 7 th September, 2013
13.	INERTIA '14 A Two Day International Marketing Summit	St. Xavier's College (Autonomous), Kolkata, Department of Management	Department of Commerce	26 th and 27 th March, 2014
14.	UGC Sponsored One-Day National Symposium	St. Xavier's College (Autonomous), Kolkata Department of Commerce (PG & UG) and Business Administration with support from ICSSR	Department of Commerce (PG & UG) and Business Administration with support from ICSSR	21 March, 2015
15.	International Conference on Emerging Perspectives in Commerce Economics and Management – Policies for a Better World (ICCEM)	St. Xavier's College (Autonomous), Kolkata Department of Commerce (PG & UG) and Business Administration in collaboration with St. Xavier's University	Department of Commerce (PG & UG) and Business Administration	2 nd and 3 rd November, 2017
16.	UGC Sponsored International Conference on Innovative Business Practices in a VUCA World.	St. Xavier's College (Autonomous), Kolkata Department of Commerce (PG & UG) in collaboration with Department of Commerce CU	Department of Commerce (PG & UG) and Business Administration	5 th and 6 th January, 2018
17.	Teaching and Practicing Entrepreneurship in Higher Education Institutions	St. Xavier's College (Autonomous), Kolkata Department of Management Studies.	Department of Management Studies.	20 th November, 2018
18.	7 Day FDP on Business Studies	St. Xavier's College (Autonomous), Kolkata Department of Commerce (PG & UG) in collaboration with Department of Commerce CU	Department of Accounting and Finance and Management Studies	20 th May to 26 th May, 2019

Refresher Courses / Summer Courses / relevant courses in this regard attended by faculty members with respective details in tabular format such as: (include further details as per applicability)

Sl. No	Theme of the Event	Organizing Body	Department	Time frame
1.	UGC sponsored Orientation Programme	Academic Staff College, Jadavpur University	Academic Staff College.	11 th Nov -09 th Dec,2013
2.	UGC sponsored Refresher Course	University of Calcutta	Human Resource Development Centre(HRDC)	20 th Aug-10 th Sept, 2015

Paper Presentation

Title of the paper: A Summary Review of Literature on Emotional Labour in the Service Sector

Institute	Date	Theme of the event
Institute of Management Studies, Kolkata	12 th September, 2020	4 th Doctoral Colloquium on “Contemporary Issues in Management “

Title of the paper:Managing Emotional Labour in Service Encounters: A Study on the Service Providers of Health Care Sector.

Institute	Date	Theme of the event
Dept. of Management and Business Administration, Aliah University, Kolkata	8 th and 9 th February 2021	4 th International Conference on Management & Business Practices (ICMBP)-2021